



S·U·R·S
STATE UNIVERSITIES RETIREMENT SYSTEM

Living Our Mission

How We Succeed This Year & Beyond

Mission

To secure and deliver the retirement benefits promised to our members.

Vision

We will continue to be a respected leader among public pension funds.

Goals

- Assure the financial soundness of the System.
- Achieve high levels of customer satisfaction.
- Be a great place to work with an emphasis on learning, growth and diversity.
- Develop and sustain efficient, responsive, high-quality internal processes, tools and technology.
- Protect SURS assets through sound risk-management and ethical practices.

Strategies

- Secure the annual required contribution, produce risk-adjusted investment returns that exceed our investment benchmarks and manage expenses.
- Deliver fast, accurate, timely, cost-effective and empathetic service by meeting or exceeding our service standards.
- Develop leaders, share our knowledge, fill skill gaps and commit to being a diverse organization.
- Improve our member communication, workflow processing capabilities, systems sustainability/reliability and record keeping.
- Strengthen SURS internal controls and risk-management programs, and continue our ethics training and compliance efforts.

OUR VALUE PROPOSITION

Low-Cost Pension
Service Provider

Differentiation Through
Service Delivery

Focus on Education
& Value Creation

THE SURS WAY

Values

Honest
Ethical
Professional
Trustworthy

Service

Accountable
Efficient
Accurate
Timely
Teamwork
Bias for action
Empathetic

Relationships

Caring
Fun loving
Supportive
Nurturing